

Why QSYSTEMS management for the Finance Industry?

Skimp Now, Pay Later

Security, availability, audit compliance and cost efficiency are all issues high on the agenda for IBM® i for Business® Managers in the financial industry. Nowhere is the dependence on technology more prevalent than in this sector. It's all too easy to imagine, in fiscal terms, the consequences of system downtime brought about by poor systems management, as Steve Goodwin of the Royal Bank of Scotland International explains:

"If, for instance, a production system was down for an extended period of time it would cost the Bank millions, conceivably."

Likewise, Manager of Data Centre Services, Chris Strickler of Transamerica Real Estate Tax Service Inc says:

"If one of the main production boxes were to fail in a crucial tax period when payments were going out the door...we could be looking at a substantial loss."

Banking on a Miracle

With a chain of reliance stretching directly from the customer to the IBM Power System™ or System i™ server, missed messages, runaway DASD, unauthorized access, inadequate capacity or degrading performance could prove to be the weakest link that sends systems crashing and customers packing! The benchmark for availability and optimal performance is 24/7. The margin for error is zero. Tough odds, even for the most pro-actively managed IBM i environment, anything less than this and the debt to inaction may be too costly to bear.

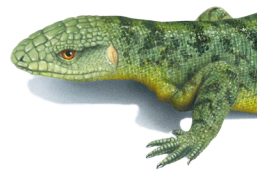
The Insurance Policy

CCSS, the IBM i specialist, has gone a long way to ensure these kinds of horror stories become a thing of myth and legend. Powerful functionality coupled with CCSS's commitment to close developer relations with their customers, has led to QSystem Monitor, QMessage Monitor™ and QRemote Control becoming the solutions of choice for leading financial services companies around the world. Existing customers include ABN Amro, Alfa-Bank, Natwest, Royal Bank of Scotland Group and Transamerica Real Estate Tax Service Inc.

"I was immediately impressed with the open approach CCSS had - by letting them know what we wanted, they could create solutions that would be invaluable in the real-world. That's very rare. What's more, even before I had a demo of the software, some of the things we had talked about had already been done. That told me they were a company that really valued the opinions of their end users."

Chris Strickler, Transamerica Real Estate Tax Service Inc.

CCSS
Monitoring your system



What can you do with QSYSTEMS management?

Performance Monitoring and Reporting

Monitor virtually any component of your Power System running IBM i including job status and performance, memory pool performance, system performance, LPAR, system configuration, objects, ASP's, IOP utilization, communications performance and status with the powerful performance monitoring and reporting tool, QSystem Monitor. Total automation for routine and time consuming reporting tasks saves vast amounts of time. Run reports for single or multiple systems at a predefined time. Produce instant SLA's. Clear graphical reports quickly illustrate ongoing performance trends to colleagues and management.

Message Management and Automation

Dictate the viewing and answering capabilities of users and keep sensitive information secure. Automatic central system transfer ensures central monitoring remains unaffected by a central system failure. Speech software and color coded messages bring visibility and audibility to important message alerts as they break. Escalate critical messages to defined individuals via mobile phone, email or the enterprise console for immediate resolution with QMessage Monitor, the message management and automation tool. Event monitoring ensures that if a scheduled task does not complete you will be informed.

Mobile Management

Have freedom to manage the system and remain on the move. Receive, acknowledge and reply to messages sent from the Power System or System i. Access data and run commands directly from your mobile phone. Field staff can manage key business measurements securely – exit programs offer infinite possibilities such as the checking of turnover figures, stock levels or credit limits or inputting orders, reserving stock and starting batch runs. Remain alert to system threats without compromising your mobility.

Solution Integration

QSystem Monitor and QMessage Monitor can be used as standalone solutions. QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. Together the three products form a powerful alliance – the total IBM i systems management solution for the Finance Industry.

Schedule a Customized Demonstration.

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Learn More about CCSS Solutions.

VISIT www.ccssltd.com.