



## Why QSYSTEMS management for the Logistics Industry?

### Race Against Time

In the time-sensitive logistics industry, successful company reputations have become synonymous with efficiency. For IBM® i Managers working in high pressure logistics companies, the accountability for a missed delivery deadline or offline tracking application can be traced directly back to their door. With the margin for error or delay so unforgivably small and the financial fallout as a result of mistakes so immediately felt, it can seem an impossible task to not only meet the clock, but beat it, as Shin Nakamura, Systems Analyst at Nippon Express explains:

*"In a worst case scenario, if our system were to fail during weekday off-hours or weekends, our business operation would effectively stop. The impact on other areas, such as the air transportation business would be extreme. Even in a less serious situation, users can be impacted and that means, to varying degrees, productivity and revenue loss. These are the situations we needed to avoid."*

### Delivering on a Promise

IT Managers that can instill a pro-active approach to systems management can effectively reset the clock in their favor. Working with real-time alerts and accommodating thresholds for any urgent messages, degrading performance of the system or critical business applications will create the essential 'extra time' that managers need to avoid delays and problems. Improving efficiency this way extends the promise of delivery throughout the system's environment, to the benefit of the entire company.

### Running like Clockwork

The IBM Power Systems™ running IBM i and System i™ specialist, CCSS, offers IT Managers in the logistics industry a powerful suite of proven systems management solutions. QSystem Monitor, QMessage Monitor and QRemote Control can help time-strapped managers stay one step ahead of their system demands. These solutions are already the preferred solutions to logistics giants such as Nippon Express USA, Con-way Enterprise Services, and Newpenn Motor Express.

## What can you do with QSYSTEMS management?

### Performance Monitoring and Reporting

Monitor virtually any component of your Power System running IBM i including job status and performance, memory pool performance, system performance, LPAR, system configuration, objects, ASP's, IOP utilization, communications performance and status with the powerful performance monitoring and reporting tool, QSystem Monitor. Total automation for routine and time consuming reporting tasks saves vast amounts of time. Run reports for single or multiple systems at a predefined time. Produce instant SLA's. Clear graphical reports quickly illustrate ongoing performance trends to colleagues and management.

### Message Management and Automation

Dictate the viewing and answering capabilities of users and keep sensitive information secure. Automatic central system transfer ensures central monitoring remains unaffected by a central system failure. Speech software and color coded messages bring visibility and audibility to important message alerts as they break. Escalate critical messages to defined individuals via mobile phone, email or the enterprise console for immediate resolution with QMessage Monitor, the message management and automation tool. Event monitoring ensures that if a scheduled task does not complete you will be informed.

### Mobile Management

Have freedom to manage the system and remain on the move. Receive, acknowledge and reply to messages sent from the Power System or System i. Access data and run commands directly from your mobile phone. Field staff can manage key business measurements securely – exit programs offer infinite possibilities such as the checking of turnover figures, stock levels or credit limits or inputting orders, reserving stock and starting batch runs. Remain alert to system threats without compromising your mobility.

### Solution Integration

QSystem Monitor and QMessage Monitor can be used as standalone solutions. QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. Together the three products form a powerful alliance – the total IBM i systems management solution for the Finance Industry.

Schedule a Customized Demonstration.

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Learn More about CCSS Solutions.

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