



Why QSYSTEMS management for the Manufacturing Industry?

Chain Reaction

A long succession of dependence that links efficient production, reliable distribution channels and sophisticated business operations stands between your product and satisfied customers. For most manufacturing organizations, that dependence can be traced directly back to the systems that support all these processes. Historically, manufacturing has been a numbers game where quantity is King. Today, quality plays an equal part in the equation but if the systems can't compute, it could add up to a financial disaster.

"Our network dictates a huge communications environment that requires effective management twenty-four hours a day. Losing a major production system could cause the whole company to stop – so it's absolutely essential that we have optimum availability."

Technical Support Manager

The Weakest Link?

An ever-more demanding user community and the pressure to keep the systems not only available, but also optimal, can put IT Managers under increasing pressure. What's more, their choice of IT products needs to not only pay their own way, but also save the company considerable expense both now and in the future. If you're finding it difficult to balance the needs of the data centre with the realities of the budget, you need solutions that offer more than a quick fix – you need solutions that will ensure your IBM® Power System™ running IBM i or System i™ server doesn't become the weakest link.

Mass Efficiency for Mass Production

As system management solution specialists for IBM i, CCSS develops products that unite the needs of the user and operator with the most logical and advanced technology. Existing customers, such as Mattel, Newell Rubbermaid and Volvo, together with our strong IBM developer relationship, ensure that QSystem Monitor, QMessage Monitor and QRemote Control remain preferred, real-world solutions for manufacturing companies across the globe.

"We have experience of other products but found the real-time and historical information easily available from the CCSS solutions – nothing else on the market addressed our needs so thoroughly. In terms of ROI, these products have more than justified themselves to our business – this is mainly due to their ability to be used on a global scale, without the introduction of extra reporting file servers."

*Rob York, European Data Centre Manager,
Newell Rubbermaid*

What can you do with QSYSTEMS management?

Performance Monitoring and Reporting

Monitor virtually any component of your Power System running IBM i including job status and performance, memory pool performance, system performance, LPAR, system configuration, objects, ASP's, IOP utilization, communications performance and status with the powerful performance monitoring and reporting tool, QSystem Monitor. Total automation for routine and time consuming reporting tasks saves vast amounts of time. Run reports for single or multiple systems at a predefined time. Produce instant SLA's. Clear graphical reports quickly illustrate ongoing performance trends to colleagues and management.

Message Management and Automation

Dictate the viewing and answering capabilities of users and keep sensitive information secure. Automatic central system transfer ensures central monitoring remains unaffected by a central system failure. Speech software and color coded messages bring visibility and audibility to important message alerts as they break. Escalate critical messages to defined individuals via mobile phone, email or the enterprise console for immediate resolution with QMessage Monitor, the message management and automation tool. Event monitoring ensures that if a scheduled task does not complete you will be informed.

Mobile Management

Have freedom to manage the system and remain on the move. Receive, acknowledge and reply to messages sent from the Power System or System i. Access data and run commands directly from your mobile phone. Field staff can manage key business measurements securely – exit programs offer infinite possibilities such as the checking of turnover figures, stock levels or credit limits or inputting orders, reserving stock and starting batch runs. Remain alert to system threats without compromising your mobility.

Solution Integration

QSystem Monitor and QMessage Monitor can be used as standalone solutions. QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. Together the three products form a powerful alliance – the total IBM i systems management solution for the Finance Industry.

Schedule a Customized Demonstration.

EMAIL info@ccssltd.com.

Learn More about CCSS Solutions.

VISIT www.ccssltd.com.