



Why QSYSTEMS management for the Pharmaceutical Industry?

The Symptoms

Your IT budget is hemorrhaging, important messages are missed, CPU levels are at fever pitch, your operators are stretched to their breaking point and differing second opinions are coming in from across the globe on what you should have done six months ago to prevent all this misery. Then, to top it all, your system crashes.

Whilst this may be a worst-case scenario, identifying problems and rectifying them as they occur is the only certain way of ensuring your IBM® Power System™ running IBM i or System i™ server lives a long and productive life. Trimming the fat from a sluggish network will make it leaner, more powerful and more reliable, ensuring it will continue to perform at the optimum levels your demanding IBM i environment requires.

The Prognosis

Cost and resource efficiency, maintaining a global management strategy that works and ensuring platform reliability are just some of the problems facing IT Managers in the Pharmaceutical Industry. Left unattended, this particular melting pot of demands could easily boil over, leaving IT Managers accountable for the financial burn.

"In some specific cases, the actual movement of the product within the plant would stop if the system wasn't available to them at that point – in other cases the movement of product to the customer can be affected, so availability is crucial."

The Cure

CCSS have created a powerful suite of automated solutions that are designed to combat the immediate and long-term problems facing IBM i IT Managers in the Pharmaceutical Industry. QSystem Monitor, QMessage Monitor, and QRemote Control are already helping leading global companies such as GlaxoSmithKline and Pfizer to manage their networks.

"CCSS was clearly a company that understood what the issues were and what it would really take to do the job we wanted. It came through loud and clear – not only in the products but also in the people we talked to. They understood our needs from every angle, in terms of System i operations and the issues we face."

What can you do with QSYSTEMS management ?

Performance Monitoring and Reporting

Monitor virtually any component of your Power System running IBM i including job status and performance, memory pool performance, system performance, LPAR, system configuration, objects, ASP's, IOP utilization, communications performance and status with the powerful performance monitoring and reporting tool, QSystem Monitor. Total automation for routine and time consuming reporting tasks saves vast amounts of time. Run reports for single or multiple systems at a predefined time. Produce instant SLA's. Clear graphical reports quickly illustrate ongoing performance trends to colleagues and management.

Message Management and Automation

Dictate the viewing and answering capabilities of users and keep sensitive information secure. Automatic central system transfer ensures central monitoring remains unaffected by a central system failure. Speech software and color coded messages bring visibility and audibility to important message alerts as they break. Escalate critical messages to defined individuals via mobile phone, email or the enterprise console for immediate resolution with QMessage Monitor, the message management and automation tool. Event monitoring ensures that if a scheduled task does not complete you will be informed.

Mobile Management

Have freedom to manage the system and remain on the move. Receive, acknowledge and reply to messages sent from the Power System or System i. Access data and run commands directly from your mobile phone. Field staff can manage key business measurements securely – exit programs offer infinite possibilities such as the checking of turnover figures, stock levels or credit limits or inputting orders, reserving stock and starting batch runs. Remain alert to system threats without compromising your mobility.

Solution Integration

QSystem Monitor and QMessage Monitor can be used as standalone solutions. QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. Together the three products form a powerful alliance – the total IBM i systems management solution for the Finance Industry.

Schedule a Customized Demonstration.

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Learn More about CCSS Solutions.

VISIT www.ccssltd.com.