



Why

QSYSTEMS management for the Retail Industry?

Supply & Demand

In the retail industry, any manager of a large IBM® i environment will tell you that transactions in the data centre directly impact transactions on the shop floor. As the business of successful retail relies on the exacting balance between supply and demand; the needs of near, real-time stock replenishment and 'just-in-time processing' must be met to keep the equilibrium.

"There are many potential system threats such as a lack of availability, stock replenishment orders that are held up or not transmitted or even a simple looping job that, undetected, can seriously impact our profitability..."

IBM Power Systems™ Manager, Retail Organization

"...In addition to unforeseen events going wrong on the system, we're also under pressure to reduce overheads as much as possible – identifying and eliminating areas where resources are not used efficiently, such as DASD, can add up to big savings which helps to keep us competitive."

From Rogue Trader to Smooth Operator

The system is the bedrock upon which the retail organization's core applications and functionality are based. From stock inventory, employee payrolls and customer loyalty programs to rigorous 24/7 audit compliance that tracks each transaction on each till in each store, managing the data environment alone is a vast and demanding effort. Added to this is the pressure of seasonal sales and defined periods of increased activity which push every system resource to the limit. It's easy to see how a small problem on the system, be it a delayed stock replenishment order for the latest 'it' product at Christmas time or a crashed system that shuts down the tills, can create a domino effect that reverberates throughout the organization from disappointed customers to angry shareholders. So if your retail organization is looking to make the leap from rogue trader to smooth operator, consider the benefits of a pro-actively managed IBM i environment.

Retail Therapy

CCSS, the IBM i and System i™ specialist, understands the unique demands of the retail industry. QSystem Monitor, QMessage Monitor and QRemote Control are already the preferred solutions of retail giants throughout the world such as Nordstrom Inc, Limited Brands Inc, Waterstone's, Iceland, Premier Foods and Mexx, to name a few. CCSS works closely with each customer to ensure their environment is fully optimal, available and efficient.

What

can you do with QSYSTEMS management?

Performance Monitoring and Reporting

Monitor virtually any component of your Power System running IBM i including job status and performance, memory pool performance, system performance, LPAR, system configuration, objects, ASP's, IOP utilization, communications performance and status with the powerful performance monitoring and reporting tool, QSystem Monitor. Total automation for routine and time consuming reporting tasks saves vast amounts of time. Run reports for single or multiple systems at a predefined time. Produce instant SLA's. Clear graphical reports quickly illustrate ongoing performance trends to colleagues and management.

Message Management and Automation

Dictate the viewing and answering capabilities of users and keep sensitive information secure. Automatic central system transfer ensures central monitoring remains unaffected by a central system failure. Speech software and color coded messages bring visibility and audibility to important message alerts as they break. Escalate critical messages to defined individuals via mobile phone, email or the enterprise console for immediate resolution with QMessage Monitor, the message management and automation tool. Event monitoring ensures that if a scheduled task does not complete you will be informed.

Mobile Management

Have freedom to manage the system and remain on the move. Receive, acknowledge and reply to messages sent from the Power System or System i. Access data and run commands directly from your mobile phone. Field staff can manage key business measurements securely – exit programs offer infinite possibilities such as the checking of turnover figures, stock levels or credit limits or inputting orders, reserving stock and starting batch runs. Remain alert to system threats without compromising your mobility.

Solution Integration

QSystem Monitor and QMessage Monitor can be used as standalone solutions. QRemote Control benefits from the security and escalation features of QMessage Monitor and must be used in tandem. Together the three products form a powerful alliance – the total IBM i systems management solution for the Finance Industry.

Schedule a Customized Demonstration.

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Learn More about CCSS Solutions.

VISIT www.ccssltd.com.