

PRESS RELEASE

February 2002
For Immediate Release

SNMP – The iSeries Fast Track To The Enterprise Console

Gillingham, Kent, UK, February 2002 – CCSS, the IBM iSeries systems management software developers, announce that their leading products, QSystem Monitor and QMessage Monitor, now support SNMP (Simple Network Management Protocol) technology enabling important iSeries messages and performance data to be passed onto all enterprise host systems that support SNMP traps.

SNMP technology is supported by most UNIX-based and NT-based enterprise management solutions such as Computer Associates TNG, BMC Patrol, Tivoli TEC or HP OpenView Operations. These solutions are utilised by companies that support a multi-platform IT environment and require centralised views and management of all their networks. With the new SNMP capability in place, QSystem Monitor and QMessage Monitor are able to forward critical messages and performance data and directly represent the iSeries environment on the central enterprise console. Paul Ratchford, Product Manager at CCSS, says, “CCSS solutions have been designed to create a ‘management by exception’ environment for iSeries Managers. The benefits of this are all encompassing – essentially they liberate the operators from the bombardment of data and allow them to remain pro-active by responding to the critical messages. SNMP extends that functionality to the enterprise management level, and brings with it all the same benefits. The iSeries platform, together with its crucial messages and performance data, now has a significant presence at the enterprise console.”

QMessage Monitor filters, answers and escalates messages generated by the iSeries and provides a centralised view for effective message management. Messages requiring immediate attention, for

example a serious storage condition, can now automatically generate an SNMP trap in real time and be forwarded directly to the enterprise management console for an immediate response. The SNMP trap is formatted using a QMessage Monitor MIB (Management Information Base) definition file so the data can be interpreted and displayed in a designated format once it reaches the enterprise console. This real-time forwarding ensures important messages are never missed.

QSystem Monitor provides a central view of iSeries performance data for real-time monitoring and historical summaries for management reporting requirements. Critical performance data can also be retrieved by the enterprise console in real-time. As with QMessage Monitor, where operators can choose which messages they deem critical, the performance information generated by QSystem Monitor can be specified allowing only the most pertinent data, for example, CPU, response or auxiliary storage, to be forwarded to the enterprise console. Alternatively, operators can collect comprehensive performance summary information, be it from the last 24 hours or the last week, month or year and forward that to the console for transference onto an intranet or use in management reports generated at the enterprise level.

The additional functionality of SNMP traps ensures that the iSeries has a gateway to virtually all enterprise management systems and even in a vast, global multi-platform environment, events and conditions on the iSeries are given a high degree of visibility. QMessage Monitor and QSystem Monitor already help many of the world's leading companies to manage their iSeries networks. Both products are recognised and recommended by the IBM iSeries Systems Management Partner Group.

For more information about this press release please contact Greer Hahn: news@ccssltd.com

CCSS(Europe) Ltd 6 The Courtyard Gillingham Business Park Gillingham Kent ME8 0NZ England.
Tel: +44 (0) 1634 370 444 Fax: +44 (0) 1634 370 555
Email: info@ccssltd.com Web site: www.ccssltd.com

CCSS (USA) Corporation 3737 Glenwood Avenue Suite 100 Raleigh NC 27612 USA
Tel: +1 919.573.6126 Fax: +1 919.573.6026
Email: us.sales@ccssltd.com Web site: www.ccssltd.com