

PRESS RELEASE

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For Immediate Release**

Nordic Exposure CCSS and Scribona Form New Sales Alliance

Gillingham, Kent, UK, August 2002 –CCSS, one of the leading systems management software developers for IBM's eServer iSeries platform, confirm their arrival in the Nordic iSeries marketplace with the advent of a new agent partner agreement with the region's dominant IT infrastructure, hardware and software supplier, Scribona. Since June 2002, Scribona became the exclusive sellers of QSystem Monitor, QMessage Monitor and QRemote Control, the core CCSS systems management product suite, across Sweden, Norway, Denmark and Finland.

CCSS software is sold under Scribona Solutions two distinct business units. The first deals with high end products and offers value added distribution solutions directly to business partner resellers. The second unit, Scribona Platform Partner, focuses on selling directly to the end users of Intenia, an independent software vendor with the ERP system, Movex.

Scribona Solutions is the most recent addition to CCSS's worldwide agent partnerships. CCSS already sells their systems management solutions through member agents based in Benelux, Portugal, Brazil, Indonesia and China, with additional direct office headquarters in UK, USA and Germany. Future Nordic CCSS customers will benefit from regionally based CCSS trained sales personnel and first level technical support staff.

QSystem Monitor offers iSeries users a 'best-of-breed' performance monitoring and reporting solution. Modules include Real-time Performance Monitoring, Management Summary Reporting, Technical History, Report Generator, Disk Analysis and Job Accounting. The solution allows for easy implementation of Service Level Agreements (SLA's) and also interfaces to provide a gateway to multi-platform Enterprise Management Systems.

QMessage Monitor offers the total network-wide solution for iSeries message management. Major features include advanced, configurable Escalation Procedures, Internal Authorisation Lists for added security, Event Monitoring, Restricted State Processing and Automatic back up. The fully automated solution reduces error incidence and allows operators to adopt a proactive approach by restricting their view to essential-only messages.

QRemote Control, like all products in the CCSS iSeries Systems Management suite, features in IBM's iSeries Systems Management Partner Group. This incredibly versatile solution delivers remote management of multiple iSeries machines directly to a cell phone. Users have the freedom to keep on the move whilst remaining alert to important system developments. QRemote Control allows users to access data, run commands and programs directly from their phone as well as answering and replying to messages sent from the iSeries network.

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