



March 2003
For Immediate Release

QMessage Monitor Scoops iSeries NEWS Apex Award as Editors' Choice

Gillingham, Kent, UK, March 2003 – QMessage Monitor, the IBM eServer iSeries message escalation and management solution from CCSS, has received an iSeries NEWS Apex Award as the Editors' Choice for Systems Management solution of 2003. Winners of the second annual Apex Awards were announced earlier this month at Spring COMMON 2003 held in Indianapolis, Indiana, USA. Winners of the Editors' Choice Awards were determined by an independent panel of judges featuring product editors, editors and industry professionals. 'The Apex Awards recognize industry leaders who have made valuable contributions to their customers and the market,' said Wayne Madden, publisher of iSeries NEWS.

QMessage Monitor is already well known to IT Directors of leading financial, pharmaceutical and manufacturing organisations throughout USA and Europe but Ray Wright, Managing Director of CCSS, hopes the Apex Award will help create greater brand awareness for QMessage Monitor and the CCSS range of systems management solutions, "QMessage Monitor is truly a real-world solution as the direction of its development over the years has been driven by our existing customers and dedicated technical development team. We're so pleased it's now being recognised as an outstanding solution not just by existing customers but also by the trade and industry press."

The latest version of QMessage Monitor, Version 5, provides users with a central view and control of multiple message queues throughout the iSeries network via a GUI (Graphical User Interface) that is both logical and intuitive to use. Operators can be pro-active to threats, use their time more efficiently and eliminate costly manual monitoring practices that are prone to higher error incidence. Extensive message filtering and escalation ensures important messages are never missed and additional

authorisation lists mean messages are never viewed or answered by the wrong person so security protocols can be adhered to even in the most demanding environments.

QMessage Monitor's unique feature set combination has no doubt contributed to the recent accolade. Unlike many solutions that simply tackle the routine daily message management issues typically encountered by operators, this solution also confronts a range of threats that could compromise system availability. Distinctive features include the Automatic Central System Transfer that ensures messages are never missed in the event of a central system failure, the Looping Job Monitor that guards against disks filling up unnecessarily, the Calendar and Shift Processing feature that will re-direct messages according to hierarchy and availability of personnel and the ability to bring critical iSeries messages directly to the enterprise platform via SNMP traps.

CCSS services customers globally through direct sales and technical support offices in UK, USA and Germany together with their world-wide agent network that has offices in China, Indonesia, Brazil, The Netherlands, Portugal and Scandinavia. CCSS is an advanced member of IBM PartnerWorld for Developers and all CCSS products have been ServerProven for the IBM eServer iSeries platform.

For more information about this press release please contact Greer Hahn: news@ccssltd.com

CCSS (Europe) Ltd 6 The Courtyard Gillingham Business Park Gillingham Kent ME8 0NZ England.
Tel: +44 (0) 1634 370 444 Fax: +44 (0) 1634 370 555
Email: info@ccssltd.com Web site: www.ccssltd.com

CCSS (USA) Corporation 3737 Glenwood Avenue Suite 100 Raleigh NC 27612 USA
Tel: +1 919.573.6126 Fax: +1 919.573.6026
Email: us.sales@ccssltd.com Web site: www.ccssltd.com

CCSS Deutschland GmbH Hinter Hoben 149 53129 Bonn Germany.
Tel: +49 (0)228 9168-207/-417 Fax: +49 (0) 228 9168-102
Email: Info@CCSSEurope.de Website: www.ccssltd.com