

# PRESS RELEASE

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## **Big Blue Synergy**

### **QSystem Monitor's V11 Confirms Parallel Development Tracks with IBM**

Gillingham, Kent, UK, May 2003 – Standing on the shoulders of the best of IBM's latest eServer iSeries technology offerings, including Processors on Demand and Advanced LPAR architectures, Version 11 of QSystem Monitor, launched this month by CCSS, will pave the way for IT Managers looking to capitalise on their Big Blue investment. Already a leading performance monitoring and reporting solution, QSystem Monitor's exciting additional functionality cuts to the heart of effective systems management by offering real-world management innovations for universal iSeries problems.

Existing customers of QSystem Monitor will benefit from the outstanding new feature set seen in Version 11 at no additional cost. Ray Wright, Managing Director of CCSS comments on the approach that led to this latest version: "Our development team have created the new version by first listening to our customers' comments about the iSeries hardware technologies that have provided significant benefit, and then maximising their potential and offering increased value by streamlining the management operations required to run these machines with a logical, effective and cost-reducing solution."

The Online Monitor module, which offers users real-time viewing and management capabilities for multiple networked systems, benefits from five new monitoring bars. The first provides specific monitoring for dedicated server CPU and the second keeps a watchful eye over database CPU – both of which can consume considerable system resource. The remaining three monitoring bars are specific to LPAR environments and help operations staff to keep real-time views on processor,

memory and interactive percentage allocation within partitions. Additional LPAR information has been added to the System View Window giving instant confirmation of key LPAR configurations whilst tracking resource amongst large numbers of partitions is made simple with a new Summary View Window.

Operators looking for a painless way to manage the storage requirements for applications that typically consume large amounts of disk space, such as ERP applications, will benefit from the enhanced Disk Summary Module. Now users can interrogate the IFS directory and monitor IFS sizing and include this information in reports. Operators can reduce the amount of time taken to run disk collections with a new Parallel Processing feature that can analyse libraries in parallel rather than sequentially. Similarly, the new Disk Collection Schedule feature will save time by offering the option to only analyse objects that have changed since the last collection.

iSeries shops that already enjoy the flexibility of iASPs (Independent Auxiliary Storage Pools) will appreciate QSystem Monitor's new iASP monitoring capabilities. Enhanced Disk Status data will now help operators to quickly identify faulty disk units. Operators can use this feature to access an increased range of detailed ASP information and also check what action the system will take when the ASP becomes full. A new Physical Disk Monitoring feature offers views of all physical disks within a nominated ASP together with extensive additional information for each disk unit.

iSeries environments taking advantage of IBM's 'Processors On Demand' functionality will directly benefit from the instant status verification that confirms which processors are currently activated, made easily accessible in a new dedicated window display.

Minimum Threshold Setting capabilities add a new dimension to performance monitoring by taking into account those parameters that could pose a threat to the system should they fall below a

nominated value. As with escalating thresholds, alerts can be set to inform operators in good time should a variable performance component pose potential problems to the iSeries.

Finally, rogue jobs that could adversely affect system performance can now be confronted directly from the Online Monitor in a new 'Work With Job' feature. Here, operators can work with jobs using the highest CPU in real-time according to user name, job name or jobs using the highest CPU.

QSystem Monitor is a 'best of breed' member solution of IBM's Systems Management Partner Group. Version 11 will be demonstrated at the Spring IBM Technical Conference Expo in Las Vegas, 22-24 June 2003.

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