

PRESS RELEASE



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CCSS and Vision Solutions Sign Strategic Partnership

Clustering Alliance For High Availability Will Benefit Customers

Gillingham, Kent, UK, July 2003 – CCSS Ltd, a leading systems management solution developer for IBM's eServer iSeries platform has teamed up with high availability heavyweight Vision Solutions in a new High Availability Clustering Alliance Partnership. CCSS and Vision have worked together to cluster-enable QMessage Monitor, a message escalation and management solution from CCSS, which has resulted in IBM's ClusterProven validation. CCSS and Vision Solutions have now formalised a strategic partnering agreement which will benefit customers with CCSS's systems management capabilities in a highly available Vision environment through IBM's cluster architecture.

The partnership provides OS clustering management services that regulate the switchover or fail-over of all users to a second system or partition with minimal downtime and no loss of data whenever any outage occurs. QMessage Monitor ensures user processing is unaffected after all users are automatically switched over to the backup server and QMessage Monitor continues management of the backup server which now has become the production server.

“Many customers are already using products from CCSS and Vision Solutions indicating a natural partnership synergy between our companies,” said Ron Peeters, Senior Director of Business Development for Vision Solutions. “Many customers at large system sites are using QMessage Monitor and systems management can experience difficulties in switching with High Availability software. With the joint technical work, use of clustering technology, and Strategic Alliance partnership, users can now be assured that QMessage Monitor will function properly in a switchover

or fail-over environment. This offers CCSS customers another reason to consider Vision Suite for High Availability and for Vision Suite users to consider QMessage Monitor for server management.”

“CCSS offers two great advantages for Vision Suite users,” said Ray Wright, Managing Director of CCSS. “The first is the assurance that in a failover situation, critical messages can still be managed without interruption to their escalation, looping jobs and key events can all still be detected and resolved. The second great benefit is that replication environment customers need not suffer from the ‘doubling up’ of problems after they switch or fail-over users to the target system, which would further increase the customer’s problems. QMessage Monitor has been designed to free up operators’ time allowing them to be pro-active in responding to any critical messages before they pose a threat.”

About CCSS

CCSS develop and support core systems management solutions for the IBM eServer iSeries platform. Their suite comprises QSystem Monitor, a performance monitoring and reporting solution, QMessage Monitor, a message escalation and management solution and QRemote Control, a remote systems management solution. All three products are ‘best of breed’ member solutions of IBM’s Systems Management Partner Group and have been deemed ‘ServerProven’ by IBM for the iSeries platform. QMessage Monitor was recently voted ‘Editors’ Choice’ in the Systems Management category of the Apex Awards 2003. CCSS have direct headquarters in UK, USA and Germany together with an agent network that covers Asia, South America, Scandinavia and continental Europe. For more information about CCSS, please visit the company’s website at www.ccssltd.com

About Vision Solutions

Vision Solutions is headquartered in Irvine, California, and provides solutions for assuring the availability of a company's mission-critical applications and data. With more than 1,800 customers and 10,000 licenses in 70 countries, the company is a leading managed availability vendor for the IBM eServer iSeries (AS/400). Through its worldwide network of channel partners, the company supports virtually every industry with its world-class solutions, Visualize™, Vision Suite®, Symbiator®, and *ORION*™. Vision Solutions is an IBM Premier Business Partner and an IBM High Availability Business Partner. Vision Solutions is a member of the publicly traded IDION group of companies (JSE: IDI). For more information on Vision Solutions, please visit the company's website at <http://www.visionsolutions.com/> www.visionsolutions.com.

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