PRESS RELEASE

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Final Analysis

New Enhanced Security Commands for QMessage Monitor

Gillingham, Kent, UK, September 2004 – Following the V6 release of QMessage Monitor earlier this year, CCSS has issued an additional set of analysis commands for their award winning iSeries message escalation and management solution, due for release next month.

The first new command, "Analyse Audit Journal", allows for an analysis of the audit journal and the creation of a summary by either security type or number of occurrences in a dedicated file. By using this new feature, operators will be able to analyse both volume and type of messages that will be generated when the audit journal monitoring is turned on. This provides a fast-track through a previously lengthy process of interrogating the message history and identifying the rules required only after the audit journal monitoring had begun. Product Manager for CCSS, Paul Ratchford, explains the real-world benefits of the new feature, "This is an incredibly powerful command and can be used as a standalone report for many iSeries shops; previously they might have dedicated a whole day to reconcile a month or more of data manually. Anything that can save a user this amount of time offers significant added value."

The second new feature, "Audit Journal Report". provides extended functionality to the first by printing a report from the data collected by the "Analyse Audit Journal" command. The report can be run on the central or remote system and will greatly assist users in setting up their audit rules, including those dictated by governing legislature (Sarbanes-Oxley) or internal corporate protocols. This can be done either by occurrence or message ID, giving users the ability to see what impact they will create on the system well in advance of beginning the audit journal monitoring process.

A new audit journal filter command, gives users the provision to include or exclude messages individually according to their ID. This is an excellent means of excluding standard non-essential messages before they are sent to the audit journal message queue, preventing unnecessary use of system resource. Similarly, the same function ensures the inclusion of critical messages that will be sent in real-time and then escalated and resolved immediately. The filters set up at this level will override all other filters defined within the audit journal monitoring.

Other enhancements have been made to QMessage Monitor to save time and streamline the installation procedure. LODRUN now speeds upgrade time on remote systems by submitting upgrades in batch, allowing them to run in parallel rather than running in turn on each remote system. Users will also benefit from LODRUN, which now checks for customer objects in installed libraries. In this case, QMessage Monitor sends an inquiry message letting them know that objects have been found that cannot be saved/sent to the remote system, forcing operators to correct the situation before the upgrade progresses.

QMessage Monitor is part of a trilogy of iSeries ServerProven products from systems availability management experts, CCSS. The Company has Headquarters in the UK, USA and Germany and works with a global agent network to service the iSeries demands at some of the world's leading companies and organisations.

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