
PRESS RELEASE

IBM To Ship Two Systems Management Solutions From CCSS With i5/OS *Complete Versions Of QSystem Monitor And QMessage Monitor Are Included On "Try-And-Buy" CD*

Gillingham, Kent, UK and Raleigh, North Carolina, April 13, 2005 – As of next week, when IBM begins shipping i5/OS, its eServer i5 operating system, customers will also get complete versions of two systems management solutions from CCSS Ltd., announced Ray Wright, CCSS Managing Director. Included in the i5/OS disk sets will be a "Try-and-Buy" disk with QSystem Monitor and QMessage Monitor ready to load and use.

QSystem Monitor allows users to centrally manage their systems proactively by providing a real-time view of all activity. QMessage Monitor frees operation staff to focus on critical messages by automatically answering and tracking informational and non-urgent messages.

Only a select few products from Independent Software Vendors are included on the i5/OS Try-and-Buy disk, according to Wright. "We consider this our highest accolade from IBM. A whole team of systems engineers scrutinized our solutions and company in great depth. Selection criteria included that the solution provide unique functionality and that it benefits the entire spectrum of IBM customers – from the smallest to the largest. QSystem Monitor and QMessage Monitor met these and other criteria."

Mike Smith, IBM Distinguished Engineer and iSeries System Chief Engineering Manager, commented: "IBM is pleased to provide simplified monitoring capabilities from CCSS. QSystem Monitor and QMessage Monitor provide the ability to monitor multiple items on multiple systems, allowing an administrator to easily monitor the system status from one place, and respond to system events. As part of the IBM Try-and-Buy program, these capabilities will be of great interest to many iSeries installations."

IBM's Selection Criteria

The formal criteria for inclusion on the i5/OS Try-and-Buy disk included:

- Product/company must have a clear differentiation from competitors
- Solution must work on eServer i5
- Product/company must have a Rochester lab sponsor
- Company must have shown investment in its product and have a strategy for continued growth on eServer i5

- All IBM customers can benefit from the product (demonstrate value from low end through high end customers)

“The major differentiation of both our products is that they are multiple products built into one,” Wright explained. “They are also easy to install, use and maintain, with extremely low system overhead in terms of systems and disk usage. Even in large and complex environments users are amazed how efficient these products are. Crazy as it sounds, some other performance utilities are the worst CPU and disk usage hogs!”

About QSystem Monitor

QSystem Monitor consists of six seamlessly integrated modules:

- Real-time Online System Monitor (including separate environment, application, and business monitoring capabilities)
- Technical Analysis module (drill-down techie info)
- Management Reporting module (Service Level Agreements for system, application or business reporting)
- Disk Analysis and Reporting module (including IFS information)
- Accounting Reporting module (typically used for cross charging)
- Report Generator (for automating daily, weekly, monthly reports; especially helpful in multiple system installations)

An important unique feature is that users can monitor anything, according to Wright: “It has been designed not only to monitor iSeries system values, but anything -- networking metrics, application metrics, business metrics, you name it. If they can monitor it, they can manage it. The data is being recorded historically as well, which delivers full reporting capabilities.”

About QMessage Monitor

QMessage Monitor consists of multiple seamlessly integrated modules:

- Advanced Real-time Message Filtering and Automation
- Real-time Event Management
- Real-time Security Monitoring and Alerting
- Escalation Capabilities (Automation, Alerting via various methods)
- High-Availability "Switch Over" (IBM Cluster Proven technology)
- Interface to Enterprise Management Consoles (including Tivoli, HP OpenView Operations, CA-TNG etc.)
- Full Remote Restricted-state Processing
- Full Audit trail and Reporting

Wright noted that QMessage Monitor’s High-Availability "Switch Over" capability is the only available Cluster Proven Message and Event solution that is fully compliant with i5/OS.



About CCSS

CCSS, an Advanced IBM Business Partner, develops systems software for the IBM eServer iSeries, and markets its solutions worldwide, both directly and through a network of agents.

The CCSS QSystems Management Suite includes:

- QMessage Monitor, which frees operation staff to focus on critical messages by automatically answering and tracking informational and non-urgent messages
- QSystem Monitor, which allows users to centrally manage their systems proactively by providing a real-time view
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone

All CCSS solutions are certified by IBM as Server Proven. In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS belongs to the IBM iSeries Tools Network Program and the IBM Advanced Level Business Partner in Development and Solution Development groups.

CCSS customers include such high-profile firms as Volvo, Newell Rubbermaid, Mattel, and Royal Bank of Scotland International. The company is based in Gillingham, Kent, England, with regional headquarters in Bonn, Germany and Raleigh, North Carolina, USA.

For more information and white papers on how the QSystem Management Suite can be used for event management, systems availability, message management and Sarbanes-Oxley compliance, visit www.ccssltd.com. Contact CCSS via email info@ccssltd.com or by telephone at +44 (0)1634 370444 in the UK (international) and at 919 573 6126 in the U.S.

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