
PRESS RELEASE

CCSS Announces Changes at Benelux and Nordic Agents *SYRES adds Marketing & Sales Manager Scribona becomes Informatikk Sverige*

Gillingham, Kent, UK, March 21, 2005 – Changes are afoot at two agent companies of the iSeries systems management software developer CCSS (Europe) Ltd., announced Paul Wright, International Sales. CCSS develops and markets the QSystems Management Suite of software for the IBM eServer iSeries.

Chantal van Mierlo has joined Benelux agent BSP-SYRES as Marketing and Sales Manager, reported Robert Bosch, Technical Manager. Bosch is seeing companies making more IT investments these days, and expects CCSS products to become an increasingly important share of SYRES revenue. “In the past, companies hired contractors, but as systems become more complex and there are more of them, they realize it’s better to hire their own IT staff and give them the tools they need, such as the QSystems Management Suite.” The SYRES Benelux client base includes ABN AMRO (banking), Transavia (charter airline), RICOH (printers) and Mexx (clothing). SYRES can be found on the Web at www.syres.nl or reached at +31 (0) 30 605 35 55.

In Sweden, the principals of Scribona Platform Partner AB have formed a new company, Informatikk Sverige, selling systems software to the iSeries community at large and hardware to customers of the ERP software vendor Intentia. Informatikk is growing, having added four highly qualified systems specialists last month to deepen its focus on systems software and related services. Jorgen Blomstervall, Manager of Partner Relations, said that Informatikk is one of IBM’s largest resellers in the Nordic countries (Sweden, Norway, Denmark, and Finland). “We see a demand for systems management software. Larger customers especially want to monitor their system performance,” he said. Informatikk Sverige can be found on the Web at www.informatikk.se or reached at +46 (0) 31 792 81 00.

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About CCSS

CCSS, an Advanced IBM Business Partner, develops systems software for the IBM eServer iSeries, and markets its solutions worldwide, both directly and through a network of agents.

The CCSS QSystems Management Suite includes:

- QMessage Monitor, which frees operation staff to focus on critical messages by automatically answering and tracking informational and non-urgent messages
- QSystem Monitor, which allows users to centrally manage their systems proactively by providing a real-time view
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone

All CCSS solutions are certified by IBM as ServerProven. In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS belongs to the IBM iSeries Tools Network Program and the IBM Advanced Level Business Partner in Development and Solution Development groups.

CCSS customers include such high-profile firms as Volvo, Newell Rubbermaid, Mattel, and Royal Bank of Scotland International. The company is based in Gillingham, Kent, England, with regional headquarters in Bonn, Germany and Raleigh, North Carolina, USA.

For more information and white papers on how the QSystem Management Suite can be used for event management, systems availability, message management and Sarbanes-Oxley compliance, visit www.ccssltd.com. Contact CCSS via email info@ccssltd.com or by telephone at +44 (0)1634 370444 in the UK (international) and at +1(919)573-6126 in the U.S.

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