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## PRESS RELEASE

### CCSS Announces First Canadian Partner: i3 Tech Group

Raleigh, North Carolina and Gillingham, Kent, UK, November 29, 2005 – CCSS North American Manager Claire Stafford announces that i3Tech Group (i3TG) of Toronto and St. Johns has joined the CCSS international agent network. The highly regarded technical consultancy for IBM i5, iSeries and AS/400 systems will market and support the QSystems Management Suite in Canada. CCSS is expanding its partner network in North America by collaborating with IBM i5, iSeries and AS/400 technical experts.

“CCSS is excited to be working with i3TG to provide Canadian companies with local expertise and support from an IBM Certified technical consultancy. i3TG Principals Jonathan Perry and Garth Tucker are well known and highly regarded. Their mission is to provide fast, reliable technical assistance and quality solutions. We are pleased that our QSystems Management Suite will be one of those solutions,” Stafford states. “CCSS is concentrating on expanding its channel partners globally to build a strong network of agents and partners.”

"As IBM Certified Instructors providing education globally for IBM, i3 Tech Group has a unique perspective on management of the iSeries; we have heard many corporate IT management stories. As IBM Certified Technical Experts, we have helped clients design solutions to overcome their challenges. Yet we always felt that there should be a better way to get from point A to point B and ease the management burden. When we first viewed the QSystem Management suite, we agreed that this was the ideal solution for any size business to provide up-to-the-second management of their system. Being technicians, we are not expert sales reps, however because of the simplicity and straightforward approach of The QSystem Management suite, it sells itself," says Garth Tucker, i3TG Principal and Senior iSeries /i5 Consultant.

#### **About i3TG**

i3TG was created to fill a void in the technical service offerings in Canada. Its mission is to provide first-class consulting, technical and project management services to all levels of business. By providing fast response, informed expertise, and consistently high quality solutions, i3TG generates satisfied repeat customers. For more information, call +1 (905) 841-2363 or visit [www.i3tg.com](http://www.i3tg.com).



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## **About CCSS**

CCSS, an Advanced IBM Business Partner, develops systems monitoring software for the IBM iSeries i5/OS and markets its solutions worldwide, both directly and through a network of agents.

The CCSS QSystems Management Suite includes:

- QSystem Monitor, which allows users to pro-actively manage their system performance by providing real-time monitoring and in-depth reporting
- QMessage Monitor, which frees operation staff to respond to critical messages by automatically answering and tracking informational and non-urgent messages
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone

In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS belongs to the IBM iSeries Tools Network Program and the IBM Advanced Level Business Partner in Development and Solution Development groups. All CCSS solutions are certified by IBM as Server Proven and qualify for IBM's ServerProven rebate program.

CCSS customers include such high-profile firms as Volvo, Newell Rubbermaid, Mattel, and Royal Bank of Scotland International. The company is based in Gillingham, Kent, England, with regional headquarters in Bonn, Germany and Raleigh, North Carolina, USA.

For more information and white papers on how the QSystem Management Suite can be used for event management, systems availability, message management and Sarbanes-Oxley compliance, visit [www.ccssltd.com](http://www.ccssltd.com). Contact CCSS via email [info@ccssltd.com](mailto:info@ccssltd.com) or by telephone at +44 (0) 1634 370444 in the UK (international) and at +1 (919) 573-6126 in North America.

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