

## PRESS RELEASE

### **New feature in CCSS's QMessage Monitor enhances BRMS restricted state backups**

*Support staff can remotely respond to system messages via mobile phone*

**Gillingham, Kent, UK and Raleigh, North Carolina, April 11, 2006** – CCSS announces a new feature in QMessage Monitor (QMM) that enhances the automatic backup functionality of IBM's BRMS (Backup & Recovery Media Services). The new feature further expands the QMM functionality that enables operators to bring down a remote i5 system machine into restricted state, monitor the remote iSeries, run procedures and then bring the remote system back up.

"This feature is important to any user who can answer yes to the following three questions," explained Paul Ratchford, Product Manager at CCSS. "1) Do you use BRMS to perform your backups? 2) Do you run BRMS in restricted state mode? 3) Would you like to be able to run, and monitor, BRMS commands running in restricted state mode?"

"If you answer 'Yes' to all three, you should be looking at CCSS's latest enhancements to QMessage Monitor. QMM now allows BRMS commands to be run within the QMessage Monitor restricted state environment and to monitor messages being returned by these commands," he said.

"Combined with QRemote Control, which allows users to receive and reply to system messages over a mobile phone, this new feature allows operations staff to completely automate restricted state BRMS processes. Should any errors occur, they can be monitored, and answered, without having an operator on site. This reduces support staff costs while ensuring timely and complete backups," Ratchford concludes.

#### **About CCSS**

CCSS, an Advanced IBM Business Partner, develops monitoring software for the IBM System i5 and markets its solutions worldwide, both directly and through a network of agents in Europe and North America.

The CCSS QSystems Management Suite includes:

- QSystem Monitor, which allows users to pro-actively manage their system performance by providing real-time monitoring and in-depth reporting

- QMessage Monitor, which frees operation staff to respond to critical messages by automatically answering and tracking informational and non-urgent messages
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone

In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS is an IBM Advanced Level Business Partner in Development and member of the Solution Development group. All CCSS solutions are certified by IBM as Server Proven and qualify for IBM's ServerProven rebate program. For more information, visit [www.ccsstld.com](http://www.ccsstld.com).

**Press contacts:**

Hellena Smejda, WordsWorth International [hsmejda@wordsworth-international.net](mailto:hsmejda@wordsworth-international.net)  
Ocala, Florida: +1 (352) 351-9262

Paul Ratchford, CCSS – Product Manager [paul.ratchford@ccsseurope.co.uk](mailto:paul.ratchford@ccsseurope.co.uk)  
Tel: +44 (0)1634 370444

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