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## **PRESS RELEASE**

### **CCSS Expands And Moves North American Office And Relocates Product Manager From UK**

***Raleigh, North Carolina and Gillingham, Kent, UK, July 28, 2006*** – CCSS, developers of the QSystem Management Suite of monitoring and messaging software for the IBM System i (formerly known as the iSeries and AS/400), has expanded and moved its North American office in Raleigh, North Carolina, and relocated Product Manager Paul Ratchford from the U.K. to the U.S.A.

“While the Internet and the telephone certainly have shrunk the distance between Europe and the United States, nothing beats face-to-face meetings with customers. These will be easier to arrange now that I am in Raleigh,” says Product Manager Paul Ratchford. “A major benefit of such meetings is watching our product at work in different environments. This helps us continuously improve our solutions. Another benefit is being closer to Rochester and the IBM team.”

“There is no question that the North American installed base of System i is the largest, and CCSS foresees many opportunities,” notes Managing Director Ray Wright. “Purchasing our own office and relocating Paul to the U.S. underscores how important it is for CCSS.”

North American Account Manager Claire Stafford perceives heightened interest in the solutions CCSS offers. “As we speak to prospects at IBM Technical Conferences, COMMON and other gatherings, we see increased awareness of the benefits of monitoring and messaging solutions. Our new offices provide room for growth, and having Paul here facilitates discussions with customers and prospects.”

CCSS purchased an office suite and moved offices this month. The new address is:

CCSS (USA) Corp  
Lynnbrooke Centre, Suite 100  
2435 Lynn Road  
Raleigh, North Carolina 27612  
USA  
Telephone (919) 256-8260



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Fax (919) 256-8271

The CCSS web address remains [www.ccssltd.com](http://www.ccssltd.com).

### **About CCSS**

CCSS, an Advanced IBM Business Partner, develops system monitoring software for the IBM System i (formerly known as the IBM iSeries and AS/400) and markets its solutions worldwide, both directly and through a network of agents.

The CCSS QSystem Management Suite includes:

- QSystem Monitor, which allows users to pro-actively manage their system performance by providing real-time monitoring and in-depth reporting
- QMessage Monitor, which frees operation staff to respond to critical messages by automatically answering and tracking informational and non-urgent messages
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone

In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS is an IBM Advanced Level Business Partner in Development and member of the Solution Development group. All CCSS solutions are certified by IBM as Server Proven and qualify for IBM's ServerProven rebate program. For more information, visit [www.ccssltd.com](http://www.ccssltd.com).

CCSS customers include such high-profile firms as Volvo, Newell Rubbermaid, Mattel, and Royal Bank of Scotland International. The company is based in Gillingham, Kent, England, with regional headquarters in Bonn, Germany and Raleigh, North Carolina, USA.

For more information and for white papers on how the QSystem Management Suite can be used for event management, systems availability, message management and Sarbanes-Oxley compliance, visit [www.ccssltd.com](http://www.ccssltd.com). Contact CCSS via email [info@ccssltd.com](mailto:info@ccssltd.com) or by telephone at +44 (0) 1634 370444 in the UK (international) and at +1 (919) 573-6126 in North America.



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