

# PRESS RELEASE

## CCSS Announces Version 12 Of QSystem Monitor

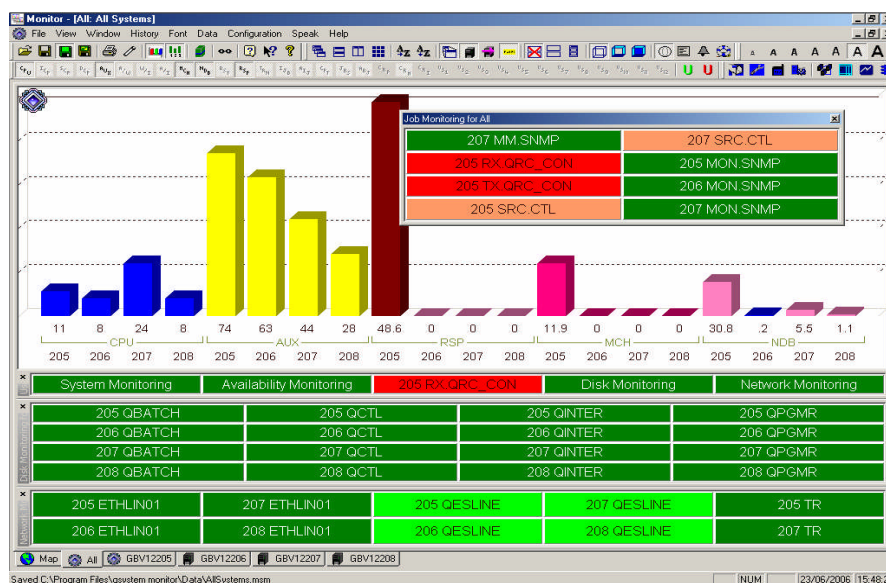
*Major Release Is “Almost Like A Brand New Product”*

*V12 Features Total Presentation Flexibility Including Network Monitoring*

**COMMON, Miami Beach, Florida, September 17, 2006** – CCSS, developers of the QSystem Management Suite of monitoring and messaging software for the IBM System i (formerly known as the iSeries and AS/400), announced at COMMON today that Version 12 of its flagship QSystem Monitor is now available.

COMMON, the System i North American user group, is meeting at the Convention Center in Miami Beach this week; CCSS is exhibiting at its EXPO. The announcement was made by Product Manager Paul Ratchford, who is also demonstrating the product at the COMMON EXPO in Booth 632.

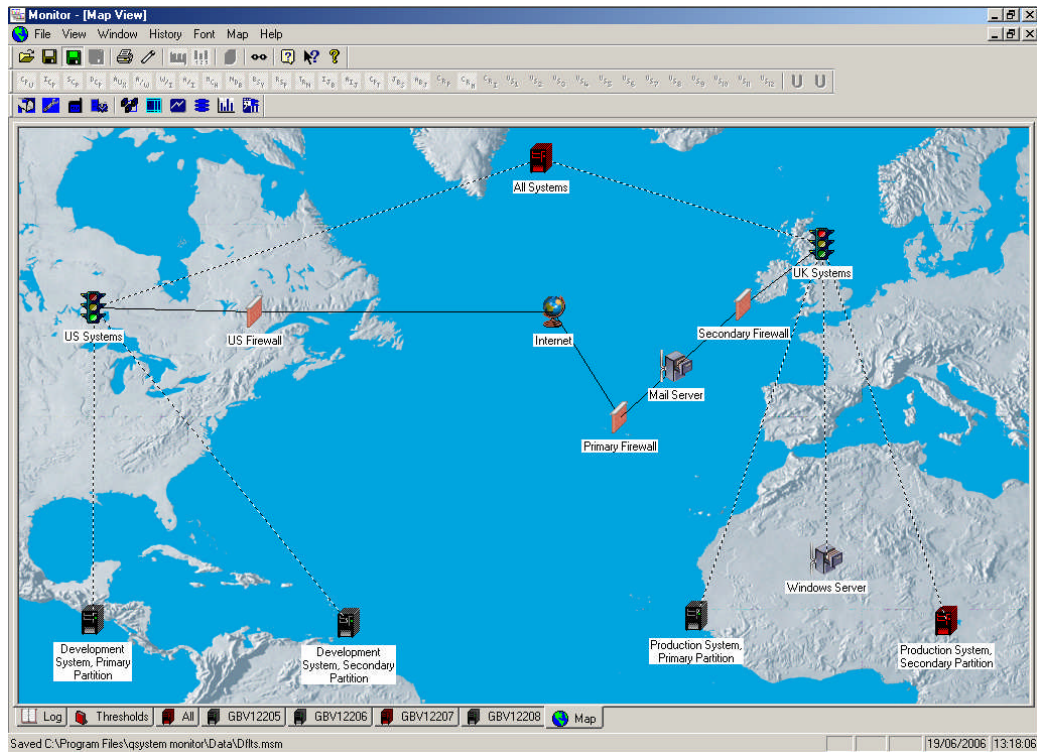
“This release of QSystem Monitor is a radical change in the way CCSS allows users to monitor their systems,” Ratchford explains. “Previously, we had always worked within a rigid framework. With this release, customers can determine both *what* they want to monitor and *how* they want the data presented to them. The key word is “flexibility.” Now customers have a completely blank palette to work from. In fact, we have received two comments from our beta sites stating that QSystem Monitor Version 12 is almost like a brand new product, now that they can define and shape the way their monitors look.”



*With V12 of QSystem Monitor from CCSS, users have total flexibility to define what to monitor and how to see the data.*

## Version 12 Adds Network Monitoring

Network monitoring is among the 100 additional (optional) monitors that CCSS added in Version 12, Ratchford reports: “The new network monitors will save support staff a lot of time when trying to resolve network issues, and if it saves time it saves money.”



*V12 of QSystem Monitor from CCSS includes network monitors.*

## Version 12 highlights

### 1. System Monitoring:

- V12 has extensive memory pool monitoring so that users can monitor system performance.
- V12 provides full job monitoring so that users can control jobs that are using excessive CPU automatically.
- V12 offers comprehensive cross system PTF reporting.

### 2. Network Monitoring:

- V12 has sophisticated network and communications error monitoring, which highlights network bottlenecks and errors.
- V12 monitors IOP utilization.

### 3. Availability Monitoring:

- V12 monitors job, communication and network interface status, providing full availability monitoring.

#### 4. Disk Monitoring:

- V12 monitors temporary storage usage by job, user, subsystem or even the entire system.
- V12 can also monitor object size and IASPs in real time.

#### 5. Job Monitoring:

- V12 monitors all job statuses, including lock wait, so that users can tell when jobs are in a specific status.
- V12 monitors job components, including number of threads, so that users can check whether jobs are running correctly.

#### Availability

V12 of QSystem Monitor is now available. Existing customers will receive V12 as part of their standard maintenance. It works with operating systems V5R1M0 and above.

#### About CCSS

CCSS, an Advanced IBM Business Partner, develops system monitoring software for the IBM System i (formerly known as the IBM iSeries and AS/400) and markets its solutions worldwide, both directly and through a network of agents.

The CCSS QSystem Management Suite includes:

- QSystem Monitor, which allows users to pro-actively manage their system and network performance by providing real-time monitoring and in-depth reporting.
- QMessage Monitor, which frees operation staff to respond to critical messages by automatically answering and tracking informational and non-urgent messages.
- QRemote Control, which delivers the power to manage the iSeries directly and securely from a mobile phone.

In developing its innovative and functionally rich solutions, CCSS listens to customers and participates in several important IBM partnerships. CCSS is an IBM Advanced Level Business Partner in Development and member of the Solution Development group. All CCSS solutions are certified by IBM as Server Proven and qualify for IBM's ServerProven rebate program. For more information, visit [www.ccssltd.com](http://www.ccssltd.com).

CCSS customers include such high-profile firms as Volvo, Newell Rubbermaid, Mattel, and Royal Bank of Scotland International. The company is based in Gillingham, Kent, England, with regional headquarters in Bonn, Germany and Raleigh, North Carolina, USA.



For more information and for white papers on how the QSystem Management Suite can be used for event management, systems availability, message management and Sarbanes-Oxley compliance, visit [www.ccssltd.com](http://www.ccssltd.com). Contact CCSS via email [info@ccssltd.com](mailto:info@ccssltd.com) or by telephone at +44 (0) 1634 370444 in the UK (international) and at +1 (919) 573-6126 in North America.

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PRESS CONTACT:

Hellena Smejda, WordsWorth International [hsmejda@wordsworth-international.net](mailto:hsmejda@wordsworth-international.net)  
Ocala, Florida: Tel: +1 (352) 351-9262

Paul Ratchford, Product Manager [paul.ratchford@ccssltd.com](mailto:paul.ratchford@ccssltd.com)  
Raleigh, North Carolina: Tel: +1 (919) 256-8260