

MEDIA RELEASE

System i Performance Insurance: Antares Management Solutions Choose CCSS's QSystem Monitor V12

February 21, 2007 – **CCSS**, the IBM System i monitoring and management specialist, today announces Antares Management Solutions (Antares) as the fifth new customer to select the newly released performance monitoring and reporting solution, QSystem Monitor V12.

Antares has achieved market leading presence by offering business processing outsourcing to the insurance industry and flexible IT solutions outsourcing for small to mid-sized companies throughout the United States. Antares, much like their insurance customers, understands the value of reducing risk and incorporates this approach throughout their systems management.

The cornerstone of Antares' business depends on delivering highly available and optimally performing systems. As such, their own choice of performance monitoring and reporting solution is a critical factor in delivering on their commercial offering. "The nature of our business dictates a critical dependence on effective systems management," explained Doug Powell, an i5 Systems Engineer at Antares. "Our choice of system i had to be complemented by an equally reliable solution provider. CCSS understood our business needs very well. Resource requirements vary across our client list but a consistently high level of system performance and availability is something we offer as standard. No one can avoid challenges on a busy system or network, but we have the tools to identify and meet those challenges very quickly with QSystem Monitor."

Antares Management Solutions is the latest customer to sign on since the release of QSystem Monitor V12. The release marks an industry departure in terms of the approach to systems management – now customers have an incredibly powerful resource from which to directly address some of their most pertinent business issues. Unlike most performance monitors, QSystem Monitor puts customers centre stage and allows them to create and dictate their own views on real-time system performance and access a detailed level of historical information for immediate problem identification and resolution.

System, disk, network components, job and availability monitoring, the major subsets of the solution, offer a multitude of monitoring functionality that extends to the metrics and statuses of communications and applications running on the system i network. A PC interface that can be as simple as a map view of the network is testament to CCSS' belief that the depth and sophistication of V12 has not compromised the ease or intuitive use IT and Operations Managers expect on a daily basis.

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About CCSS

CCSS develops, supports and markets IBM System i performance monitoring and reporting, message management and remote management solutions. An Advanced IBM Business Partner, CCSS develops powerful solutions to support some of the world's most demanding System i environments across many industries including insurance, banking, pharmaceutical and manufacturing. All CCSS solutions are IBM ServerProven and qualify for IBM's ServerProven rebate program.

Existing customers that rely on CCSS's feature-rich solutions include leading organisations such as Volvo, Mattel, Newell-Rubbermaid, The Royal Bank of Scotland, Siemens Medical, RWE npower and Waterstone's.

CCSS is headquartered in Gillingham, Kent, UK with key regional headquarters in Raleigh, North Carolina, USA; Bonn, Germany and Makati City, Philippines together with a global agent network spanning Portugal, Brazil, the Netherlands and Sweden.

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