

MEDIA RELEASE

One Stop Compliance: QMessage Monitor Brings Critical PCI Compliance to Love's Travel Stops and Country Stores

May 21, 2008 – QMessage Monitor, the IBM System i message monitoring solution from CCSS has been selected by Love's Travel Stops and Country Stores to help the company comply with PCI DSS (Payment Card Industry Data Security Standard.) Operating from more than 210 travel stop locations across 33 states from California to Virginia, each Love's location includes a convenience store, a gift shop, a fast food restaurant and gasoline and diesel dispensers for cars, trucks and RV's and has become the first name in road side fuel and food services since 1964. Today, the company generates over \$7 billion in sales and sustains a growth rate of 15 new locations a year.

Love's processes hundreds of thousands of payment card transactions each year and required an effective way to monitor for PCI compliance. PCI DSS was developed by the major credit card companies as a guideline to help organizations that process card payments. It aims to prevent credit card fraud, cracking and various other security vulnerabilities and threats. A company processing, storing, or transmitting payment card data must be PCI DSS compliant or risk losing their ability to process credit card payments and being audited and/or fined. Love's Travel Stops and Country Stores required a simple means of ensuring their systems complied with this standard and offered them an easy means of recording and reporting each transaction for PCI auditors.

Love's utilizes an IBM System i model 515 to run its business critical credit card applications and needed a solution that their 10 system users could easily implement without any disruption to the core business processors. Tommy Sellers, Systems Manager for Love's Travel Stops says, "We knew that we wanted a solution that was very easy to use and would offer unequivocal data reports that would satisfy the PCI auditors. CCSS is well known in the industry for solutions that are functionally rich and meet the highest IBM standards but also make life hassle-free for the operators that use them, so it was a logical choice for us and upon evaluation with other solutions, QMessage Monitor had a far stronger offering for our requirements."

QMessage Monitor helps Tommy and his team to set up, maintain and monitor their important audit journals on a 24/7 basis. Part of the compliance regulations is to offer auditors proof that the systems that run the credit card applications are adequately monitored. Tommy says, “In the evaluation process this was the only solution that produced a report that goes into my spool file that I can save and quickly glance at each day. I also have the option of real-time monitoring of these important journals from my desktop and receiving alerts should any out of the ordinary situations occur. “

For many organizations, audit journal monitoring is a crucial factor in ensuring compliance for both internal and external regulations such as PCI or Sarbanes-Oxley. QMessage Monitor keeps a watchful eye on audit journals and enhances security for many System i environments by alerting operators in real-time to any security breach messages and overseeing two-way FTP command monitoring. This is especially useful in creating an accurate auditable trail of exactly who is accessing the system, when, and for how long. Specific audit journal entries can be identified and flagged for attention or similarly, filtered or escalated to an appropriate member of the team based on shift patterns and availability.

For more information about CCSS visit: www.ccssltd.com

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About CCSS

CCSS develops, supports and markets IBM System i performance monitoring and reporting, message management and remote management solutions. An Advanced IBM Business Partner, CCSS develops powerful solutions to support some of the world’s most demanding System i environments across many industries including insurance, banking, pharmaceutical and manufacturing. All CCSS solutions are IBM ServerProven.

Existing customers that rely on CCSS’s feature-rich solutions include leading organisations such as Volvo, Mattel, Newell-Rubbermaid, The Royal Bank of Scotland, Siemens Medical, RWE npower and Waterstone’s.

CCSS is headquartered in Gillingham, Kent, UK with key regional headquarters in Raleigh, North Carolina, USA; Bonn, Germany and Makati City, Philippines together with a global agent network spanning Portugal, Brazil, the Netherlands Switzerland and Sweden.

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Notes for Editors:

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