

CCSS NEWS AND UPDATES

Pro-Active Systems Management Solutions for the iSeries

DECEMBER 05

ISSUE 14



**Wishing you all a very Merry Christmas and Happy New Year
From Everyone at CCSS**

COMPANY NEWS

CCSS Announces First Canadian Partner: i3 Tech Group



CCSS North American Manager Claire Stafford announces that i3Tech Group (i3TG) of Toronto and St. Johns has joined the CCSS international agent network.

The highly regarded technical consultancy for IBM i5, iSeries and AS/400 systems will market and support the QSystems Management Suite in Canada. CCSS is expanding its partner network in North America by collaborating with IBM i5, iSeries and AS/400 technical experts.

[Click here for full details](#)

CCSS Announces New Customers in Europe and USA

CCSS and its Business Partners have been busy welcoming new European and US customers, reports Managing Director Ray Wright.

Throughout 2005, CCSS has seen increasing interest in its iSeries i5/OS system and message monitoring software. Wright cites several contributing factors. Foremost is the recognition by more and more IT directors that monitoring and auditing their increasingly complex iSeries environments can be automated and that CCSS offers the best solution. He believes that CCSS has gained additional credibility due to its participation in the IBM "Try and Buy" program (a CD with a working copy of QSystem Monitor and QMessage Monitor ships with every new iSeries). Also, CCSS has reached out to prospective customers through a variety of sales and marketing initiatives in Europe and

TECHNICAL TIP

Emailing a Job Log

By Kurt Thomas

If life were perfect, there would be no need for job logs. Life is not perfect, so you will need to deal with bad weather, bugs in the house and failed jobs more often than you would care to. While we cannot completely eradicate any of these, we can at least make troubleshooting jobs a little easier for you.

If you have a spool file that you would like to email to someone, and you have QRC too, then we have a deal for you. You need to have an escalation user defined with the email address that you want to send the email to. You have no such user, you say? Then what are you waiting for! Create it now, and you will never have to create it again.

I am also assuming that your QRC is set up to send out emails, preferably using the SMTP functionality. You can use the Send Message PC client to test this out.

The next step consists in turning your spool file into a physical file in a nice, cosy library:

```
CRTPF FILE(the_library/SPOOL) RCDLEN  
(132) TEXT('My A-1 spool file.')
```

```
CPYSPLF FILE(QPJOBLOG)  
  TOFILE(the_library/SPOOL)  
  JOB(job_number/user/job_name)  
  CTLCHAR(*FCFC)
```

Unfortunately with CPYSPLF, you will need to dig up the qualified job name, usually from the contents of the spool file, or automate the process via a CL program.

That's all the preparation included. You can now dash off the file using QRC. QRC will automatically turn the file into an RTF file. The

North America.

[Click here for full details](#)

SHOW BUSINESS

New Year, New Shows...a few key dates for your 2006 diary

Spring COMMON
March 26-30 - Minneapolis

IBM Partnerworld
March 12-15 - Navada, LV

Spring iSeries Technical Conference
May 7-12 - Orlando, FL

Spring COMMON Europe
June 11-13 - Stockholm, Sweden

Fall COMMON
September 17-21 - Miami, FL

Fall iSeries Technical Conference
October 30 - Nov 3 - Las Vegas

We'll keep you informed of all the latest news and announcements including our booth details and how to make advance appointments for demonstrations. Watch out for our February 2006 newsletter for full details.

command reads:

```
MM/PGSMS USER(the_escalation_user)
MSGHDL(*NONE)
ROUTE(*EMAIL)
MSGTXT('Spool file via QRemote Control')
FILE(the_library/SPOOL)
```

And off it goes! If your iSeries and the QRC PC are connected over a fairly quick link, you will hardly be able to blink before the email goes out.

One last morsel of advice: Do be sensible ---- 10,000-page-spool files will take some time, even with QRC. If you want to limit the number of pages that can be sent out, use the data area MM/PGMAXSPL. Its value defines the maximum number of pages that will be sent out, with "0" = infinite, "1" = one page, "2" = two pages, et cetera.

If you would like any additional technical assistance please contact us at support@ccsseurope.co.uk and we will be happy to assist you.

I hope you have had a successful year, and that you will have an even more successful 2006! Do let us know if these tips have been helpful to you!



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