

# CCSS NEWS AND UPDATES

Pro-Active Systems Management Solutions for the IBM System i

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## COMPANY NEWS



### Beverage Distributor Trinks Relies On CCSS to Monitor 19 Systems i Across Germany

Trinks Uses QSystem Monitor, QMessage Monitor And QRemote Control To Pro-Actively Manage Systems

Bonn, Germany and Gillingham, Kent, UK, October 9, 2006 – The leading beverage distribution company in Germany, Trinks, could not deliver water, beer and non-alcoholic beverages to its 5,000 customers without the System i. To ensure that everything runs smoothly, Trinks relies on the QSystems Management Suite from CCSS to pro-actively manage all 19 Systems i across Germany. [Click here for full details](#)



### CCSS Announces Version 12 Of QSystem Monitor

Major Release Is “Almost Like A Brand New Product”

V12 Features Total Presentation Flexibility Including Network Monitoring

COMMON, Miami Beach, Florida, September 17, 2006 – CCSS, developers of the QSystem Management Suite of monitoring and messaging software for the IBM System i (formerly known as the iSeries and AS/400), announced at COMMON that Version 12 of its flagship QSystem Monitor is now available.

COMMON, the System i North American user group, was held at the Convention Center in Miami Beach the week of Oct 17th; CCSS exhibited at its EXPO. The announcement was made by Product Manager Paul Ratchford. [Click here for full details](#)

## CUSTOMER REMINDER

Keep your iSeries system up to date with the latest critical support updates, features and security updates. Upgrade all CCSS products to the latest releases available through the secure technical support section of the CCSS website. **Please note:** QSystem Release 11 - Modification Level 140 is the final release and will not be developed any further. For any technical assistance please contact [uk.support@ccsseurope.co.uk](mailto:uk.support@ccsseurope.co.uk)

**LAST GA DATE : 20.11.06**

<http://www.ccssltd.com/support/downloadsoftware.jsp>

PRODUCT	RELEASE	MODIFICATION LEVEL
QSystem Monitor	11	140

QSystem Monitor	12	001
QMessage Monitor	6	62
QRemote Control	2	48

## TECHNICAL TIP



### "The V12 Era"

By Kurt Thomas

Most of you will by now have heard of QSystem Monitor Version 12, the new version of our flagship system performance monitoring product. We have been slipping out bits of information about Version here and there. We have told some of you about it in private conversation. We have presented it at COMMON Miami, to an enthralled crowd of administrators, iSeries press and to the pale faces of our competitors. But of course the question you are asking yourselves right now is: How good is it?

Well, I will be modest about it. No exaggerations. Not from me. I consider it my duty to report to you the facts, the straight facts, and nothing but the straight facts. Plain and simple. Let's just say that future generations will be referring to our times as "The V12 Era".

That's how good it is.

When in the next weeks, we will start shipping Version 12 to our customers all over the globe, here is what they will get when they unpack the box:

- A massive, 100+ increase in the number of metrics, that is, the values that you can measure in QSM.
- A completely overhauled new window structure that lets you tailor the display to your own needs and environment.
- The ability to create hierarchical groups and to hide or display parts of this structure as needed.
- Greatly improved thresholds system, allowing you to define multiple thresholds for any element, each with its own notification methods.
- The ability to compare the installed PTFs between your systems at the flick of a button (or rather, at the click of a button) ---- yes, that's for i5/OS, LIC, and everything else.
- The ability to install the whole product, including the System i software, from your PC --- no more sending the install CD to your data center by courier.
- And improved graphics in the Detailed History module (donut chart!).

Especially the new, extended metrics will change the way in which you use QSM to manage your system. No, let me rephrase that: It will change the way you manage your system, period. When I first got my hand on an early build of V12 early this year, it was a giddy experience: Where before you were constrained to the (admittedly powerful) set of metrics that QSM had to offer up to Version 11 --- CPU, AUX, A/W, you know the ones --- a whole new world of things to measure opened up before my techy eyes: There were metrics for subsystem memory usage, threads per subsystem, memory pool affinity level, communications throughput, remote journal lag, object counts, spoolfiles, and, and, and....

As you would expect, with a relaunch of this caliber, there is a lot to learn, even though our developers did

a good job of hiding the complex side of the product. For tips and background info on how to make the best of Version 12 and its new features, watch the coming issues of these newsletters.

A stern word of warning is due at this point: Warning! Using Version 12 may cause you to actually enjoy work. So watch out!

Finally, I thought you may be interested in the system requirements for Version 12. Perhaps you would like to do some planning-ahead. On the System i, you need i5/OS from V5R1 upwards. The following PTFs to the OS and LIC must be on the system before the install:

OS/400	PTF#	PTF#	PTF#	PTF#	PTF#	PTF#
V5R1	SI07177	SI10011	SI10985	SI13185	MF26183	MF32304
V5R2	SI07422	SI09315	SI10902	SI17793		
V5R3M0	SI17965					

V5R3M5 and V5R4 need no PTFs. On the Windows side, nothing too unexpected --- it's either Windows 2000 or XP. (Or Windows Vista, at least in its 32-bit flavor.) For Work-with-job functionality, you will also need to have iSeries Access or Client Access installed.

That's it for today. As said, you will be able to read more on Version 12 in forthcoming issues. May all your systems run well.



As an existing customer of CCSS, you will continue to receive our regular email newsletter. If you would prefer not to receive future copies, please send us an email to [news@ccssltd.com](mailto:news@ccssltd.com) with the word **UNSUBSCRIBE** in the subject heading.

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