



NEWS AND UPDATES

Pro-Active Systems Management Solutions for the IBM System i

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COMPANY NEWS

CCSS Caps Big Year with Renewal of IBM ServerProven™ Solution Certification and Advanced Business Partner Status

2006 Included Expansion of U.S. Office, Major New Release of QSystem Monitor, and New South East Asia Subsidiary

January 23, 2007 – CCSS, whose QSystem Management suite is the leading monitoring solution for IBM System i business computers (formerly known as the IBM AS/400 and iSeries), has capped off a big year with a continued vote of confidence from IBM.

“As 2007 opens, we are delighted to once again have earned IBM ServerProven Solution certification, as well as Advanced Business Partner status,” said Ray Wright, Chief Executive Officer of CCSS. “Both will add to the momentum we developed last year.” [Click here for more details](#)

System i Performance Insurance: Antares Management Solutions Choose CCSS's QSystem Monitor V12

February 21, 2007 – CCSS, the IBM System i monitoring and management specialist, today announces Antares Management Solutions (Antares) as the fifth new customer to select the newly released performance monitoring and reporting solution, QSystem Monitor V12.

Antares has achieved market leading presence by offering business processing outsourcing to the insurance industry and flexible IT solutions outsourcing for small to mid-sized companies throughout the United States. Antares, much like their insurance customers, understands the value of reducing risk and incorporates this approach throughout their systems management. [Click here for more details](#)

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CCSS ASK THE EXPERT - Q&A DST (Daylight Saving Time)

QUESTION: The new DST time change is March 11th. We have identified some applications using JRE (Java Runtime Environments) will be problematic. Please let us know if System Monitor, Message Monitor and QRemote control will be impacted. If the applications will be impacted what steps need to be taken to prevent possible problems.

ANSWER: Both QSM and QMM have worked with the DST changes since they were developed without any issues, so the fact that the time is moving should not make any difference to the products. We do not use the JRE in our applications, so are not affected by any issues there.

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TECHNICAL TIPS

Amending Default Passwords

February's Technical Tip explains how you can amend default passwords for QMessage Monitor, QRemote Control and QSystem Monitor.

QMessage Monitor - iSeries

You can enter new passwords whilst the product is active, however they are not effective until the product has been ended and then restarted.

1. From an iSeries command line, if the library MM is not in your library list, please add it. Then enter the command "GO QMM".
2. From the QMM main menu, select option 1 "Maintain Systems and Queues". Press "F8" to display the defaults screen.
3. You will need to enter your new password into the "Password" field as required. After entering the code you will be returned to the main menu. The product is now ready to be stopped and then started.

QMessage Monitor - PC

4. Start the PC application but select the **Cancel** button if you need to amend the default password. If you are not using the default password do not worry with this and the next step.
5. From the menu line select **Monitor > Change Host** . On the 'Select Host System Screen' you will note that the default user and password can be amended. Either amend only the default user's password, or amend both accordingly.
6. Now start the application as normal.

QRemote Control - PC

7. Start the PC application and select the **Configure** button if you need to amend the default password. If you are not using the default password do not worry with this and the next step.
8. Select the **Server Details** button. On the 'Server Details Screen' you will note that the default user and password can be amended. Either amend only the default user's password, or amend both fields accordingly.
9. Now start the application as normal.

QSystem Monitor - iSeries

You can enter new passwords whilst the product is active, however they are not effective until the product has been ended and then restarted.

1. From an iSeries command line, if the library MSM is not in your library list, please add it. Then enter the command "GO MSM".
2. From the MSM menu, select option 1 "Monitor : Configuration". The 'System Data' screen will appear. Press "F8" to display the defaults screen.
3. The 'System Default Maintenance screen will appear and you will need to enter your new password into the "Password" field as required. After entering the code, return to the main menu. The product is now ready to be stopped and then started.

QSystem Monitor - PC

4. If you are not using the default password do not worry with this and the next step. Start the Connection Wizard module if you need to amend the default password. When the '**Connection Wizard**' screen appears you will note that the default user and password can be amended. Either amend only the default users' password, or amend both fields accordingly.
5. Complete the rest of the steps to create a new defaults file (Dflts.msm) and then start the application as normal.

If you would like any additional technical assistance please contact us at support@ccssltd.com and we will be happy to assist you.

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CUSTOMER REMINDER

Keep your iSeries system up to date with the latest critical support updates, features and security updates. Upgrade all CCSS products to the latest releases available through the secure technical support section of the CCSS website. For any technical assistance please contact. support@ccssltd.com

[QSystem Monitor Release 11 - Modification Level 140](#)

[QSystem Monitor Release 12 - Modification Level 003](#)

[QMessage Monitor Release 6 - Modification Level 063](#)

[QRemote Control Release 2 - Modification Level 053](#)

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